



Parent/Carer Code of Conduct Policy

At Southmoor Pre-School we are very proud and fortunate to have a very dedicated and supportive community. At our Pre-school the Parent Committee, staff, parents and carers alike all recognise that the education of our children is a partnership process between all these parties. As a partnership we are all aware of the importance of good working relationships and all recognise the importance of solid working relationships to equip all of our children with the necessary skills for adulthood. For these reasons we will continue to welcome and encourage parents and carers to participate fully in the life of our pre-school.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our pre-school about the expectations around the conduct of all parents and visitors connected to our pre-school.

We understand that everyday frustrations can cause misunderstandings and have a negative impact on our relationships. Establishing where this happens, that we remain committed to resolving difficulties in a constructive manner through open positive dialogue is however essential. In this way we can continue to flourish and progress to achieve, in an atmosphere of mutual understanding. Our pre-school already has a code of conduct for all our employees but this code is aimed at the wider community so that all can see and understand the expectations of the behaviour of all visitors or those connected with the pre-school. The policy aims to clarify the types of behaviour that will not be tolerated and seeks parents to understand these expectations. The policy also sets out the actions the pre-school will take should this code be ignored or where breaches occur.

Behaviour that will not be tolerated:

- Disruptive behaviour which interferes or threatens to interfere with any of the pre-school's normal operation or activities anywhere on the premises.
- Any inappropriate behaviour on the pre-school premises.
- Using loud or offensive language or displaying temper.
- Threatening in any way, a member of staff, visitor, fellow parent/carers or pupil.
- Damaging or destroying pre-school property.



- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the pre-school community.
- Defamatory, offensive or derogatory comments regarding the pre-school or any of the pupils/parents/staff/committee at the pre-school on Facebook or other sites
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on pre-school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child (such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking, taking illegal drugs or the consumption of alcohol on pre-school premises. (Alcohol may only be consumed during authorised events)
- Dogs being brought on to the pre-school premises (other than guide dogs).

Should any of the above occur on the pre-school premises or in connection with pre-school we may feel it is necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the pre-school premises altogether.

Thank you for abiding by this policy in our pre-school. Together we create a positive and uplifting environment not only for the children but also all who work and visit our pre-school.

Please note: can parents/carers please make sure all persons collecting their children are aware of this policy.